

# **Download Building Your Organization's Tqm System: The Unified Total Quality Model**

A business process or business method is a collection of related, structured activities or tasks by people or equipment which in a specific sequence produce a service or product (serves a particular business goal) for a particular customer or customers. High maturity in software development involves statistically controlling the performance of critical subprocesses and using the predictability thus gained to manage projects with better planning precision and monitoring control. which the resources needed to make the intervention work are provided, and so forth. A similar effect has been documented with regard to training interventions in organizations.

1. Introduction. Organizational sustainability lies at the heart of the overall sustainable development (SD) of the nations and the world as it was the institutionalization and organizational growth that brought immeasurable wealth and prosperity in the past 200 years (Shrivastava, 1995).